

DIRECTOR'S IRREVOCABLE UNDERTAKING

To:

ESYASOFT TECHNOLOGIES UK LIMITED

508 Hamilton House 1, Temple Avenue

London, England, United Kingdom, EC4Y 0HA

For the attention of: The Directors

31 July 2026

Dear Sir/Madam

Proposed acquisition of CyanConnode Holdings plc (the **Company**)

I understand that Esyasoft Technologies UK Limited (the **Offeror**), a wholly owned subsidiary of Esyasoft Holding Limited, is considering the Acquisition (defined in paragraph 9.1 below) substantially on the terms, and subject to the conditions, set out in the attached draft firm offer announcement (the **Rule 2.7 Announcement**), together with such additional terms and conditions as may be required to comply with The City Code on Takeovers and Mergers (the **Code**) and any other applicable law or regulation and/or as may be agreed between the Offeror and the Company. This undertaking is given in consideration of the Offeror agreeing to make the Acquisition.

1 Scheme and voting

1.1 I irrevocably and unconditionally undertake to the Offeror that I shall (except where my obligations terminate on the terms of this undertaking):

- (a) exercise or procure the exercise of voting rights attaching to the ordinary shares of 2.0p each of the Company details of which are set out in Schedule 1 (the **Shares**):
 - (i) in favour of any resolutions (whether or not amended and whether put to a show of hands or conducted by way of a poll) to be proposed at any general or class meeting of the Company (including any adjournment thereof) (a **General Meeting**) or any meeting or class meeting to be convened pursuant to an order of the Court in accordance with Part 26 of the Companies Act 2006 (including any adjournment thereof) (a **Court Meeting**) which are necessary to implement, or which could assist in the implementation of, the Acquisition and any transactions related to the Acquisition (the **Resolutions**); and
 - (ii) against any resolutions (whether or not amended and whether put to a show of hands or conducted by way of a poll) to be proposed at a General Meeting or Court Meeting

which (if passed) might reasonably be expected to result in any condition of the Acquisition not being fulfilled or which might reasonably be expected to delay, impede or frustrate the Acquisition in any way;

- (b) at the request of the Offeror, exercise or procure the exercise of the voting rights attached to the Shares to requisition or join in requisitioning the convening of a General Meeting for the purpose of passing or rejecting any resolution referred to in paragraph 1.1(a)(i) or 1.1(a)(ii) above;
- (c) as soon as reasonably practicable and in any event by 5:00 pm on the tenth business day after the date of despatch to shareholders of the Company of the Scheme Circular (or, in respect of any Shares subsequently issued to me as referred to in paragraph 1.2 below, as soon as reasonably practicable and in any event by 5:00 pm on the fifth business day after such issue):
 - (i) in respect of any Shares held in certificated form, return or procure the return to the Company's registrars, Share Registrars Ltd, of duly executed forms of proxy in respect of such Shares appointing any person nominated by the Offeror to attend and vote at the General Meeting and Court Meeting convened in relation to the Scheme (voting in favour of the Resolutions); and
 - (ii) in respect of any Shares held in uncertificated form, take or procure the taking of any action which may be required by the Company or its nominated representative in order to make a valid proxy appointment and give valid CREST proxy instructions (voting in favour of the Resolutions);
- (d) without prejudice to paragraph 1.1(c) above, for the purpose of voting on any other resolution referred to in paragraph 1.1(a)(i) or 1.1(a)(ii) above, if required by the Offeror, as soon as reasonably practicable and in any event by 5:00 pm on the tenth business day after any request by the Offeror (or, in respect of any Shares subsequently issued to me as referred to in paragraph 1.2 below, as soon as reasonably practicable and in any event by 5:00 pm on the fifth business day after such issue):
 - (i) in respect of any Shares held in certificated form, return or procure the return to the Company's registrars, Share Registrars Ltd, of duly executed forms of proxy required by the Offeror in respect of such Shares; and
 - (ii) in respect of any Shares held in uncertificated form, take or procure the taking of any action which may be required by the Company or its nominated representative in order to make a valid proxy appointment and give valid CREST proxy instructions,

in each case appointing any person nominated by the Offeror to attend and vote (in accordance with the Offeror's instructions) at the relevant General Meeting or Court Meeting;

- (e) not revoke or amend (or permit the revocation or amendment of) any forms of proxy or CREST proxy instructions which have been lodged or transmitted in accordance with paragraph 1.1(b), (c) or (d) above, either in writing (by lodging a replacement form of proxy or otherwise) or by submitting an amendment to a CREST proxy instruction or by attendance at the relevant General Meeting or the Court Meeting or otherwise; and
- (f) execute and do and procure to be executed and done all such documents, acts and things as may be necessary or desirable to be executed or done by me (or where applicable the registered holder) in connection with my obligations under this undertaking.

- 1.2 I agree that if, after the date of this undertaking, any further shares are acquired by me through the vesting or exercise of awards or options under any of the share schemes of the Company or otherwise acquired pursuant to paragraph 2.1(f)(iii), such shares will form part of the Shares and will be subject to the terms of this undertaking.

2 Representations, warranties and undertakings

- 2.1 I represent, warrant and undertake to the Offeror that:

- (a) the Shares set out in Schedule 1 include all the shares registered in my name or beneficially owned or otherwise controlled by me or in respect of which I am interested for the purposes of Part 22 of the Companies Act 2006 or Chapter 5 of the Disclosure Guidance and Transparency Rules;
- (b) the Shares will be acquired pursuant to the Acquisition free from all liens, equitable interests, charges, encumbrances, options and other interests and third party rights of any nature whatsoever and with all rights now or hereafter attaching to them, including the right to all dividends declared, made or paid hereafter;
- (c) Schedule 2 contains complete and accurate details of all options and awards I have to subscribe for, purchase or otherwise acquire any securities of the Company;
- (d) save as set out in Schedule 1 and Schedule 2, I am not interested in any securities of the Company (within the meaning of the Code);
- (e) I have the full power and authority (and will at all times continue to have all relevant authority) to enter into and perform this undertaking in accordance with its terms;

- (f) I will not (or, in the case of the Shares in respect of which I am beneficial owner only will procure that the registered holder will not), prior to the lapsing of the Scheme or its withdrawal:
- (i) sell, transfer, encumber, charge, pledge, grant any option or other right over or otherwise dispose of or deal with (directly or indirectly and whether beneficially, legally or otherwise) any of the Shares or any interest in them or permit any such action to occur in each case except pursuant to the Scheme;
 - (ii) accept, agree to or give any undertaking in respect of, any offer, scheme of arrangement, merger or other business combination made or proposed to be made in respect of the Shares by any person other than the Offeror;
 - (iii) except with the prior written consent of the Offeror, purchase or acquire any shares or other securities of the Company (or any interest therein) save for the acquisition of shares through the vesting or exercise of awards or options under any of the share schemes of the Company and save for any award or option over shares granted to me under any of the share schemes of the Company after the date of this undertaking; or
 - (iv) other than pursuant to this undertaking, enter into any agreement or arrangement or permit any agreement or arrangement to be entered into or incur or allow to arise any obligation (conditional or unconditional) to do any of the acts referred to in paragraphs 2.1(f)(i) to 2.1(f)(iii) above, which would or might restrict or impede my ability to comply with this undertaking and, for the avoidance of doubt, references in this paragraph 2.1(f)(iv) to any agreement, arrangement or obligation shall include any such agreement, arrangement or obligation, whether or not legally binding or subject to any condition; and
- (g) I have been given an adequate opportunity to consider whether or not to execute this undertaking and to obtain independent advice.

- 2.2 The representations, warranties and undertakings set out in paragraph 2.1 shall not be extinguished or affected by the acquisition of the Shares pursuant to the Acquisition.

3 Publicity and Documentation

- 3.1 I consent to the issue of the Rule 2.7 Announcement incorporating references to me and to this undertaking in the terms set out in the Rule 2.7 Announcement, subject to any amendments which may be agreed by me or on my behalf by a member of the board of directors of the Company.
- 3.2 I understand and agree that, in accordance with the Code, particulars of this undertaking and disclosable holdings of, and dealings in, relevant securities of the Company, as well as references

to me as the registered or beneficial holder of the Shares, will need to be publicly disclosed, disclosed to the Panel and will also be contained in the Scheme Circular and any other announcement required in connection with the Acquisition or under the Code, and that copies of this undertaking will be available for inspection on a website until the end of the offer in accordance with Rule 26 of the Code.

- 3.3 I will promptly supply the Offeror and the Company with all information required to be contained in the Scheme Circular and any related and ancillary documents in respect of me (in my capacity as a shareholder in the Company) and my immediate family, related trusts and persons connected with us in order to comply with the requirements of the Code, the Financial Conduct Authority and the London Stock Exchange and any other applicable law or regulation or which is required to expedite the preparation and despatch of the Scheme Circular. I will as soon as reasonably practicable notify the Offeror and the Company in writing upon becoming aware of any change in the accuracy or import of any such information previously given to the Offeror or the Company.
- 3.4 I acknowledge that I am obliged to make appropriate disclosures under Rule 2.10(c) of the Code promptly after becoming aware that I will not be able to comply with the terms of this undertaking or no longer intend to do so.

4 Power of Attorney

In order to secure the performance of my obligations under this undertaking, in default of my performing my obligations under any of paragraphs 1, 3 or 8, I hereby irrevocably appoint any director for the time being of the Offeror to be my attorney in my name and on my behalf, to execute any form of proxy required by the Offeror appointing any person nominated by the Offeror to attend and vote on any resolution as is referred to in paragraph 1.1(a)(i) or 1.1(a)(ii) above (and/or to execute a form or forms of acceptance which relate to the Offer, as the case may be) and/or to execute such other documents and to do such other acts and things as may be necessary to give effect to my obligations hereunder in respect of the Shares and I hereby agree that this power of attorney is given by way of security and is irrevocable in accordance with section 4 of the Powers of Attorney Act 1971.

5 Specific Performance

Without prejudice to any other rights or remedies that the Offeror may have, I recognise and acknowledge that if I should fail to perform my obligations in accordance with this undertaking, or should otherwise be in breach of any of those obligations, damages would not be an adequate remedy and that the Offeror shall be entitled to the remedies of injunction, specific performance and other equitable relief and that no proof of special damages shall be necessary for the enforcement of this undertaking.

6 Secrecy

Save to the extent (if any) required to comply with any applicable law and the Code, I shall keep secret the possibility, terms and conditions of the Acquisition and the existence and terms of this undertaking and details of our discussions, save to the extent that such matters have been made public through the issue of the Rule 2.7 Announcement or are subsequently made public through the issue of any documentation relating to the Acquisition and provided that I may disclose the same on a similarly confidential basis to the Company and its advisers. The obligations in this paragraph shall survive termination of this undertaking. For the avoidance of doubt, nothing in this paragraph 6 will prevent the board of the Company from making an announcement as described in Rule 2.3(d) at any time it considers it to be appropriate.

7 Condition and lapse of undertaking

7.1 All obligations in this undertaking (save for my obligations pursuant to paragraph 6 which shall remain in full force and effect) are conditional on the Rule 2.7 Announcement being released by 6:00 pm (London time) on the business day after the date of this undertaking (or such later date as the Company and the Offeror may agree).

7.2 If:

- (a) the condition set out in paragraph 7.1 is not met;
- (b) after the Offeror releases the Rule 2.7 Announcement, the Takeover Panel (the **Panel**) consents to the Offeror not proceeding with the Acquisition;
- (c) the Scheme Circular is not despatched to the Company's shareholders within 28 days (or such longer period as agreed between the Company, the Offeror and the Panel) after the date of the Rule 2.7 Announcement;
- (d) after the Offeror releases the Rule 2.7 Announcement, the Scheme or any resolution to be proposed at the General Meeting is not approved by the requisite majority of the Company's shareholders at the Court Meeting or at the General Meeting respectively (other than in circumstances where the Offeror has, within seven business days of such failure to obtain the requisite approval (or such later date as the Company and Offeror may agree), elected to proceed by way of an Offer and announced the same in accordance with the requirements of Paragraph 8 of Appendix 7 to the Code, and such Offer has not lapsed or been withdrawn);
- (e) after the Offeror releases the Rule 2.7 Announcement, the Scheme becomes effective in accordance with its terms;

- (f) after the Offeror releases the Rule 2.7 Announcement, the Scheme is withdrawn or lapses in accordance with its terms (other than in circumstances where the Offeror has within seven business days of such withdrawal or lapse (or such later date as the Company and Offeror may agree) elected to proceed by way of an Offer and announced the same in accordance with the requirements of Paragraph 8 of Appendix 7 to the Code, and such Offer has not lapsed or been withdrawn);
- (g) after the Offeror releases the Rule 2.7 Announcement, if the Scheme does not become effective by the Long Stop Date as defined in the Rule 2.7 Announcement (other than in circumstances where the Offeror has, prior to such Long Stop Date, elected to proceed by way of an Offer and announced the same in accordance with the requirements of Paragraph 8 of Appendix 7 to the Code, and such Offer has not lapsed or been withdrawn);
or
- (h) an offer by a third party for the entire issued and to be issued share capital of the Company is declared unconditional or, if implemented by way of a scheme of arrangement, becomes effective,

this undertaking and my obligations under it (save for my obligations pursuant to paragraph 6 which shall remain in full force and effect) shall lapse and cease to have any further force or effect but such lapse shall not affect any rights or liabilities under this undertaking in respect of any prior breach of this undertaking.

8 Offer alternative

8.1 I acknowledge that the Offeror reserves the right to implement the Acquisition by way of an Offer or may be obliged in certain circumstances to do so by the Panel. In the event that the Acquisition is implemented as an Offer, I confirm and agree that this undertaking shall continue to be binding in respect of the Shares (until my obligations lapse or terminate in accordance with this undertaking) and all references to the Scheme shall, where the context requires, be read as references to the Offer (or to both the Scheme and the Offer, as appropriate). Without prejudice to the generality of the foregoing and for the avoidance of doubt, references in this undertaking:

- (a) to voting in favour of resolutions which are necessary to implement, or which could assist in the implementation of, the Scheme and any transactions related to the Scheme shall be read and construed as including my acceptance of the Offer, which acceptance in such circumstances shall be tendered:
 - (i) in respect of any Shares held in certificated form, so as to be received by the Company's registrars, Share Registrars Ltd, by not later than 5:00 pm on the tenth business day after the date of despatch to the Company's shareholders of the Offer Document (or, in respect of any Shares subsequently acquired by me as referred to

in paragraph 1.2 above, by not later than 5:00 pm on the fifth business day after such issue); and

- (ii) in respect of any Shares held in uncertificated form (including those subsequently acquired by me as referred to in paragraph 1.2 above), by sending Euroclear UK & International Limited the relevant Transfer to Escrow instruction accepting the Offer by the same deadline,

and, notwithstanding that I may be entitled to withdraw any such acceptance(s) in respect of the Shares by virtue of any term of the Offer or pursuant to the Code, I shall not withdraw any such acceptance(s) and shall procure that any such acceptance(s) is/are not withdrawn;

- (b) to the Scheme becoming effective shall be read as references to the Offer becoming unconditional in all respects;
- (c) to the Scheme Circular shall be read as references to the Offer Document; and
- (d) to the Scheme lapsing or being withdrawn shall be read as references to the lapsing or withdrawal of the Offer.

9 Interpretation, conditions and general

9.1 In this undertaking:

- (a) references to the **Acquisition** are to the proposed acquisition of all of the issued and to be issued ordinary shares of the Company by the Offeror pursuant to the Scheme (or, if applicable the Offer) and shall include any increased or revised acquisition proposal(s) made by the Offeror;
- (b) references to **business day** are to a day not being a Saturday or a Sunday on which banks are open for business in the City of London;
- (c) references to the **Offer** mean any takeover offer made by or on behalf of the Offeror on such terms (including any new, increased, renewed or revised offer) as represents, on such basis as the Offeror's Financial Adviser may reasonably consider appropriate, no diminution in the value of the consideration offered under the terms set out in the Rule 2.7 Announcement or as may be required to comply with the requirements of the Panel, the Financial Conduct Authority or the London Stock Exchange;
- (d) references to the **Offer Document** shall mean the formal document containing the Offer and shall (where appropriate) include and extend to any related or ancillary document including any such document required to comply with any applicable law or regulation;

- (e) references to the **Offeror's Financial Adviser** means Darblay Capital Ltd;
 - (f) references to the **Scheme** shall mean the scheme of arrangement to implement the Acquisition under Part 26 of the Companies Act 2006 substantially on the terms of the Rule 2.7 Announcement (or any other new, increased or revised scheme) as represents, on such basis as the Offeror's Financial Adviser may reasonably consider appropriate, no diminution in the value of the consideration offered under the terms set out in the Rule 2.7 Announcement or as may be required to comply with the requirements of the Panel, the Financial Conduct Authority or the London Stock Exchange; and
 - (g) references to the **Scheme Circular** shall mean the formal document containing the Scheme and shall (where appropriate) include and extend to any related or ancillary document including any such document required to comply with any applicable law or regulation.
- 9.2 Nothing in this undertaking shall oblige the Offeror to announce or make the Acquisition.
- 9.3 With regard to any of the Shares not registered in my name, this undertaking is intended to secure that the registered holder(s) will approve the Scheme in respect of the Shares and the confirmations, representations, warranties and undertakings contained in this undertaking are given by me on behalf of such registered holder(s) and I undertake to ensure the compliance by such person(s) with those confirmations, representations, warranties and undertakings.
- 9.4 This undertaking shall be binding on my estate and personal representatives.
- 9.5 No term of this undertaking is enforceable under the Contracts (Rights of Third Parties) Act 1999 by a person who is not a party to this undertaking.
- 9.6 This undertaking contains the whole agreement between the Offeror and me relating to the subject matter of this undertaking at the date hereof to the exclusion of any terms implied by law which may be excluded by contract. I acknowledge that I have not been induced to sign this undertaking by any representation, warranty or undertaking not expressly incorporated into it.
- 9.7 Any time, date or period mentioned in this undertaking may be extended by mutual agreement between the parties hereto or otherwise as provided herein but as regards any time, date or period originally fixed or so extended as aforesaid time shall be of the essence.
- 9.8 Nothing in this undertaking shall constitute an obligation on me, in my capacity as a director of the Company, to take any action which is not permitted by Practice Statement No 29 issued by the Panel with respect to Rule 21.2 of the Takeover Code, nor should anything in this undertaking impose any obligations on me in my capacity as a director of the Company which would in any way impede or prejudice my obligations and duties, or fetter my discretion, as a director of the

Company. This undertaking is given by me solely in my capacity as a shareholder of the Company.

10 Governing law and jurisdiction

- 10.1 This undertaking and any non-contractual obligations connected with it shall be governed by and construed in accordance with English law.
- 10.2 I hereby irrevocably:
- (a) agree that the courts of England and Wales are to have exclusive jurisdiction, and that no other court is to have jurisdiction to: (i) determine any claim, dispute or difference arising under or in connection with this undertaking or in connection with the negotiation, existence, legal validity, enforceability or termination of this undertaking, whether the alleged liability shall arise under the law of England and Wales or under the law of some other country and regardless of whether a particular cause of action may successfully be brought in the English courts (Proceedings); and (ii) grant interim remedies, or other provisional or protective relief; and
 - (b) submit to the exclusive jurisdiction of such courts and accordingly any Proceedings may be brought against me or any of my assets in such courts.
- 10.3 This undertaking has been executed as a deed and it has been delivered on the date stated at the beginning of this undertaking.

Schedule 1
Ownership of the Company Shares

Registered and beneficial holdings of Shares

(1) Registered Holder	(2) Beneficial Owner	(3) Number of Shares
Lawshare Nominees Limited	Mr John Cronin	4,091,091 Ordinary Shares of 2p each
Wealth Nominees Limited	Mr John Cronin	2,440,250 Ordinary Shares of 2p each
CyanConnode Holdings Director Balancing Account	Mr John Cronin	1,295 Ordinary Shares of 2p each
HSDL Nominees Limited	Mr John Cronin	857,456 Ordinary Shares of 2p each
Zedra Trustee Company (Guernsey) Limited	Mr John Cronin JSOP	5,672,359 Ordinary Shares of 2p each

Schedule 2
Ownership of Company options and awards

(1) Name of scheme/plan	(2) Date of grant	(3) Exercise price per option (£)	(4) Date of vesting	(5) Total number of Shares under option/award	(6) Number of Shares under option/award expected to vest under the Offer
Unapproved	17 November 2023	0.1575	31 March 2025	600,000	0
Unapproved	17 November 2023	0.1400	31 March 2025	506,082	0
Unapproved	17 November 2023	0.1700	31 January 2026	442,857	0
Unapproved	10 October 2024	0.0950	26 September 2028	315,689	315,689
EMI	25 January 2018	0.2960	25 January 2022	200,000	0
EMI	22 September 2020	0.1000	08 September 2024	360,342	360,342
EMI	10 November 2021	0.1450	30 June 2023	589,037	0
EMI	10 November 2021	0.1450	30 June 2023	558,102	0
EBT	10 November 2021	0.1450	n/a	5,672,359	0

SIGNED as a Deed by JOHN JAMES CRONIN)

In the presence of)

[Redacted Signature]

Signature /

Name of witness:)

[Redacted Name]

Occupation of witness:)

[Redacted Occupation]

Address of witness:)

[Redacted Address]

[Redacted Signature]

Signature of witness