THIS LETTER IS IMPORTANT AND REQUIRES YOUR IMMEDIATE ATTENTION. IF YOU ARE IN ANY DOUBT AS REGARDS THE CONTENTS OF THIS LETTER, YOU ARE RECOMMENDED TO SEEK YOUR OWN FINANCIAL ADVICE IMMEDIATELY FROM YOUR STOCKBROKER, BANK MANAGER, SOLICITOR OR OTHER INDEPENDENT PROFESSIONAL ADVISER DULY AUTHORISED UNDER THE FINANCIAL SERVICES AND MARKETS ACT 2000 (AS AMENDED) IF YOU ARE IN THE UNITED KINGDOM, OR FROM ANOTHER APPROPRIATELY AUTHORISED INDEPENDENT FINANCIAL ADVISER IF YOU ARE IN A TERRITORY OUTSIDE THE UNITED KINGDOM.

IF YOU HAVE SOLD OR OTHERWISE TRANSFERRED ALL OF YOUR ORDINARY SHARES IN CYANCONNODE HOLDINGS PLC, SUBJECT TO THE RESTRICTIONS ON DISTRIBUTION DESCRIBED BELOW AND IN THE ENCLOSED ANNOUNCEMENT, PLEASE SEND THIS LETTER AND ITS ENCLOSURE AS SOON AS POSSIBLE TO THE PURCHASER OR TRANSFEREE OR TO THE STOCKBROKER, BANK OR OTHER AGENT THROUGH WHOM THE SALE OR TRANSFER WAS EFFECTED FOR ONWARD TRANSMISSION TO THE PURCHASER OR TRANSFEREE. IF YOU HAVE SOLD OR TRANSFERRED ONLY PART OF YOUR HOLDING OF ORDINARY SHARES IN CYANCONNODE HOLDINGS PLC YOU SHOULD RETAIN THIS LETTER AND CONSULT THE BANK, STOCKBROKER OR OTHER AGENT THROUGH WHOM THE SALE WAS EFFECTED.

THIS LETTER SHOULD NOT BE FORWARDED OR TRANSMITTED IN WHOLE OR IN PART IN OR INTO ANY JURISDICTION WHERE TO DO SO WOULD CONSTITUTE A VIOLATION OF THE RELEVANT LAWS OR REGULATIONS OF SUCH JURISDICTION. IF YOU ARE NOT RESIDENT OR LOCATED IN THE UNITED KINGDOM, YOU SHOULD INFORM YOURSELF OF, AND OBSERVE, ANY APPLICABLE LEGAL OR REGULATORY REQUIREMENTS OF YOUR JURISDICTION.

3 August 2026

To: CyanConnode Holdings plc shareholders, and, for information purposes only, holders of the CyanConnode Holdings plc employee share options and persons with information rights

Dear Shareholder

Announcement of recommended cash acquisition of CyanConnode Holdings plc (the "Company" or "CyanConnode") by Esyasoft Technologies UK Limited (a wholly owned subsidiary of Esyasoft Holding Limited) ("Esyasoft")

On 31 July 2026, CyanConnode Holdings plc announced that it has agreed the terms of a recommended cash acquisition by Esyasoft Technologies UK Limited, a wholly owned subsidiary of Esyasoft Holding Limited, which is a subsidiary of International Holding Company PJSC (ADX: IHC), to acquire the entire issued and to be issued share capital of the Company (the "**Acquisition**") (the "**Announcement**"). It is expected that the Acquisition will be implemented by way of a scheme of arrangement under Part 26 of the Companies Act 2006.

As required pursuant to Rule 2.11 of the City Code on Takeovers and Mergers (the "**Code**"), please find enclosed with this letter a copy of the Announcement made by the Company and Esyasoft. A copy of the Announcement, together with other information, documents and announcements in relation to the Acquisition, is also available on the Company's website at www.cyanconnode.com.

Shareholders are not required to take any action at this present time, save where the disclosure requirements of Rule 8 of the Code apply to you, as further described below. Any associated documentation relating to the Acquisition will be sent to the Company's shareholders in due course, subject to any restrictions on distribution described in the Announcement.

Please be aware that addresses, electronic addresses and certain other information provided by you and persons with information rights for the receipt of communications from the Company may, if requested by Esyasoft or any other potential offeror, be provided to Esyasoft or any other potential offeror, during the offer period as required under Section 4 of Appendix 4 of the Code.

If you have any questions about administrative matters, please contact the Company's registrar at: Share Registrars Ltd, 3, The Millennium Centre, Crosby Way, Farnham, GU9 7XX (the "**Registrar**") or by calling the shareholder helpline on +44 (0)1252 821390. The Registrar cannot provide financial, legal or tax advice or advice on the merits of the Acquisition. Persons with information rights should contact their nominee/broker or custodian, and not make the request through the Registrar.

Yours faithfully,

Björn Lindblom
Non-Executive Chairman
CyanConnode Holdings plc

Important information

The directors of the Company accept responsibility for the information contained in this letter. To the best of the knowledge and belief of the directors of the Company (who have taken all reasonable care to ensure that such is the case), such information is in accordance with the facts and does not omit anything likely to affect the import of such information.

This letter is not a summary of the Announcement and should not be regarded as a substitute for reading the Announcement in full.

Disclosure requirements of the Code

Under Rule 8.3(a) of the Code, any person who is interested in 1% or more of any class of relevant securities of an offeree company or of any securities exchange offeror (being any offeror other than an offeror in respect of which it has been announced that its offer is, or is likely to be, solely in cash) must make an Opening Position Disclosure following the commencement of the offer period and, if later, following the announcement in which any securities exchange offeror is first identified. An Opening Position Disclosure must contain details of the person's interests and short positions in, and rights to subscribe for, any relevant securities of each of (i) the offeree company and (ii) any securities exchange offeror(s). An Opening Position Disclosure by a person to whom Rule 8.3(a) applies must be made by no later than 3.30 p.m. (London time) on the 10th business day following the commencement of the offer period and, if appropriate, by no later than 3.30 p.m. (London time) on the 10th business day following the announcement in which any securities exchange offeror is first identified. Relevant persons who deal in the relevant securities of the offeree company or of a securities exchange offeror prior to the deadline for making an Opening Position Disclosure must instead make a Dealing Disclosure.

Under Rule 8.3(b) of the Code, any person who is, or becomes, interested in 1% or more of any class of relevant securities of the offeree company or of any securities exchange offeror must make a Dealing Disclosure if the person deals in any relevant securities of the offeree company or of any securities exchange offeror. A Dealing Disclosure must contain details of the dealing concerned and of the person's interests and short positions in, and rights to subscribe for, any relevant securities of each of (i) the offeree company and (ii) any securities exchange offeror(s), save to the extent that these details have previously been disclosed under Rule 8. A Dealing Disclosure by a person to whom Rule 8.3(b) applies must be made by no later than 3.30 p.m. (London time) on the business day following the date of the relevant dealing.

If two or more persons act together pursuant to an agreement or understanding, whether formal or informal, to acquire or control an interest in relevant securities of an offeree company or a securities exchange offeror, they will be deemed to be a single person for the purpose of Rule 8.3.

Opening Position Disclosures must also be made by the offeree company and by any offeror and Dealing Disclosures must also be made by the offeree company, by any offeror and by any persons acting in concert with any of them (see Rules 8.1, 8.2 and 8.4).

Details of the offeree and offeror companies in respect of whose relevant securities Opening Position Disclosures and Dealing Disclosures must be made can be found in the Disclosure Table on the Takeover Panel's website at www.thetakeoverpanel.org.uk, including details of the number of relevant securities in issue, when the offer period commenced and when any offeror was first identified. You should contact the Panel's Market Surveillance Unit on +44 (0) 20 7638

0129 if you are in any doubt as to whether you are required to make an Opening Position Disclosure or a Dealing Disclosure.

Publication on a website

A copy of this letter will be made available subject to certain restrictions relating to persons resident in restricted jurisdictions on the Company's website at www.cyanconnode.com by no later than 12 noon (London time) on the business day following the date of this letter. For the avoidance of doubt, the contents of this website are not incorporated into and do not form part of this letter.